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| Crime and Disorder Select Committee |
| Review of Protection of Vulnerable Older Residents Living at Home |
| Outline Scope |

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| Scrutiny Chair (Project Director): Cllr Pauline Beall | Contact details: pauline.beall@stockton.gov.uk |
| Scrutiny Officer (Project Manager): Gary Woods | Contact details: gary.woods@stockton.gov.uk / 01642 526187 |
| Departmental Link Officer: Marc Stephenson (Community Protection Services Manager) | Contact details: marc.stephenson@stockton.gov.uk |
| Which of our strategic corporate objectives does this topic address? | |
| <p>The following Policy Principle is particularly relevant:</p> <ul style="list-style-type: none"> Protecting the vulnerable through targeted intervention | |
| What are the main issues and overall aim of this review? | |
| <p>Concerns have been raised in relation to crimes in local neighbourhoods, specifically those against vulnerable older people living at home.</p> <p>On 19th February 2019, the Executive Scrutiny Committee agreed to refer the issue to the Crime and Disorder Select Committee for further review.</p> <p>It is proposed to undertake a review to understand:</p> <ul style="list-style-type: none"> the wider context of crime data and police resources in the Borough; how key local service providers promote the safety and wellbeing of vulnerable residents living in their homes; the role of the voluntary and community sector; local community-based initiatives to promote community safety. <p>The review will use an evidence-based approach to assess the issues affecting more vulnerable older people (with a focus on those aged 80 and above), and identify where additional support can be provided, where appropriate.</p> | |
| The Committee will undertake the following key lines of enquiry: | |
| <p>What is the overall context in relation to crime data in the Borough?</p> <p>In particular, what is the position in relation to crimes committed against more vulnerable older people (in the 80+ age group)?</p> | |

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| <p>What police and community safety resources are available? How have these changed over time?</p> <p>How do local service providers, and the voluntary and community sector, work both individually and in partnership to promote and ensure the home safety and wellbeing of vulnerable people?</p> <p>Do organisations have Vulnerable Customer registers in place? If so, how do these inform service delivery? How are residents added to the registers?</p> | |
| <p>Who will the Committee be trying to influence as part of its work?</p> <p>Cabinet, Cleveland Police, public service and VCS partners.</p> | |
| <p>Expected duration of review and key milestones:</p> <p>6 months</p> | |
| <p>What information do we need?</p> <p><i>Existing information (background information, existing reports, legislation, central government documents, etc.):</i></p> <ul style="list-style-type: none"> MORI data – perceptions of community safety <p><i>New information:</i></p> <ul style="list-style-type: none"> Overview of crime data, including the demographic breakdown of victims Local service provision as detailed below: | |
| <p><i>Who can provide us with further relevant evidence? (Cabinet Member, officer, service user, general public, expert witness, etc.)</i></p> <p>Chief Constable, Cleveland Police</p> <p>Lead Officer for Stockton-on-Tees, Cleveland Police</p> <p>Police and Crime Commissioner</p> <p>Cabinet Member for Access, Communities & Community Safety</p> <p>Victim Support / Safe in Tees Valley</p> <p>Home Safety Association / other local initiatives (included those privately funded)</p> <p>Catalyst</p> | <p><i>What specific areas do we want them to cover when they give evidence?</i></p> <p>Overall crime context for Cleveland and Borough, overview of current / future service delivery and available resources</p> <p>Overall context for Cleveland and Borough, role in community safety initiatives (e.g. neighbourhood watch)</p> <p>Cabinet Member view</p> <p>Service provision – response to vulnerable victims of crime / preventative services</p> <p>Role, details of advice / services provided (where appropriate)</p> <p>Overview of the role of the voluntary and community sector</p> |

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| SBC One Call | Service provision to provide prevention / reassurance |
| SBC Adult Social Care | Service provision to provide prevention / reassurance |
| Thirteen Group / potentially other housing providers / Private Sector Housing | Service provision to support residents, partnership working |
| Cleveland Fire Brigade | Role in community safety and supporting vulnerable members of community |
| Older People's Representative (e.g. Age UK) | Feedback from community, details of advice / services provided (where appropriate) |
| <p>How will this information be gathered? (eg. financial baselining and analysis, benchmarking, site visits, face-to-face questioning, telephone survey, survey)</p> <p>Committee meetings, desktop research.</p> | |
| <p>How will key partners and the public be involved in the review?</p> <p>Partner organisations to be involved in the review as outlined above.</p> | |
| <p>How will the review help the Council meet the Public Sector Equality Duty?</p> <p>The review will specifically aim to support local residents who may be vulnerable due to their individual circumstances, including age and housing arrangements.</p> | |
| <p>How will the review contribute towards the Joint Strategic Needs Assessment, or the implementation of the Health and Wellbeing Strategy?</p> <p>The draft Stockton-on-Tees Health and Wellbeing Strategy 2019-23 contains the following priority:</p> <ul style="list-style-type: none"> • All people in Stockton-on-Tees live in healthy places and sustainable communities | |
| <p>Provide an initial view as to how this review could lead to efficiencies, improvements and/or transformation:</p> <p>An assessment of local relevant public services and how they contribute to the protection of the vulnerable, and recommendations for improvement.</p> <p>An assessment of local community infrastructure and whether more support is needed to help promote safety and wellbeing of vulnerable residents.</p> | |

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| Project Plan |
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| Key Task | Details/Activities | Date | Responsibility |
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| Scoping of Review | Information gathering | February 2019 | Scrutiny Officer Link Officer |
| Tri-Partite Meeting | Meeting to discuss aims and objectives of review | 27.02.19 | Select Committee Chair and Vice Chair, Cabinet Member(s), Director(s), Scrutiny Officer, Link Officer |
| Agree Project Plan | Scope and Project Plan agreed by Committee | 14.03.19 | Select Committee |
| Publicity of Review | Determine whether Communications Plan needed | TBC | Link Officer, Scrutiny Officer |
| Obtaining Evidence | SBC Adult Social Care SBC One Call Thirteen Housing Group Cleveland Police Office of the Police and Crime Commissioner Cleveland Fire Brigade Catalyst Older People's Reps | 25.07.19 26.09.19 16.10.19 | Select Committee |
| Members decide recommendations and findings | Review summary of findings and formulate draft recommendations | 21.11.19 (informal) | Select Committee |
| Circulate Draft Report to Stakeholders | Circulation of Report | November 2019 | Scrutiny Officer |
| Tri-Partite Meeting | Meeting to discuss findings of review and draft recommendations | 09.12.19 | Select Committee Chair and Vice Chair, Cabinet Member(s), Director(s), Scrutiny Officer, Link Officer |
| Final Agreement of Report | Approval of final report by Committee | 19.12.19 | Select Committee, Cabinet Member, Director |
| Consideration of Report by Executive Scrutiny Committee | Consideration of report | 21.01.20 | Executive Scrutiny Committee |
| Report to Cabinet/Approving Body | Presentation of final report with recommendations for approval to Cabinet | 23.01.20 | Cabinet / Approving Body |